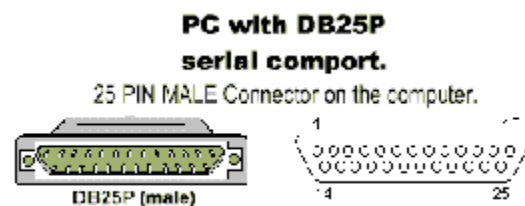
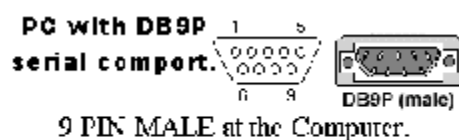


LabelTrace Installation Requirements

Before Installation

The following information or facilities should be available for installation of label printers and LabelTrace software.

- Please check carefully that there are no "sharps" in the immediate vicinity of the PCs to which printers are to be connected.
- Administrator (or equivalent) logon name and password for the network.
- The network logon name and password for the printer user.
- GPASS logon name and password for the printer user.
- We will require access to the server to install our additional database and the installation software for LabelTrace itself.
- the PC on which LabelTrace is to operate should be in a suitable state to be restarted (ie not locked, work unsaved and the user unavailable).
- One person designated to be trained in managing and using LabelTrace and in using the printers (eg how to load labels, how to reset the printer). Training should take no more than 10 minutes.
- Each printer requires a free 13 Amp mains socket near where it will be used.
- The PC to which the printer is to be connected requires a free serial port. This is usually a "9 pin D type" connector or less commonly a "25 pin D type" as per the following illustrations. Convertors (parallel or USB) may be used if necessary or an additional serial port should be installed, if required. ("Male" connector means you can see the pins.).



During Installation

On installation day we will:-

- Set up and configure the printer(s).
- Install the additional database, LabelTrace and LabelTrace Manager.
- Train one user on the printer and software.
- Leave a support sheet suitable for wall display.
- Explain support arrangements (with User ID).