

## LabelTrace Roll Out Almost Complete

Over the past two years, LabelTrace has been adopted by almost all GP practices in Scotland. With over 4,000 printers now in daily use printing lab request form and specimen labels, it has proven to be an indispensable tool for clinicians. Other staff have also benefited as even printing mailing labels has saved significant time.

We're delighted with the success so far – but we've not been resting on our laurels! In fact new versions of both the GPASS and non GPASS versions have been released and are currently being rolled out in Lothian and other areas. They provide a number of new features as well as resolving some issues raised by users of the first versions. (For a complete list of the new features see [www.quicktrace.co.uk/support/qa420.pdf](http://www.quicktrace.co.uk/support/qa420.pdf) )

We're also working on a number of further enhancements for the next version and would welcome your ideas - please email us on [info@quicktrace.co.uk](mailto:info@quicktrace.co.uk).



## LabelTrace Offer for Tayside Practices

Tayside is now the only area in Scotland yet to adopt LabelTrace. It is piloting direct requesting of lab tests and has deferred making a decision on rolling out LabelTrace until the completion of the pilot. However a number of Tayside practices have recently decided that they'd like the benefits of LabelTrace immediately. Townhead Practice in Montrose is one of these. Vicki Brighton, the Practice Manager, commented " We tried LabelTrace and could see straight away that it would save GPs and nursing staff a great deal of time for a very modest investment - so we purchased a licence and printers ourselves."

Consequently we are offering LabelTrace to other Tayside practices for only £100 per site licence, if purchased along with one or more printers. Please contact our office for full details or see [www.quicktrace.co.uk/news/news0001.html](http://www.quicktrace.co.uk/news/news0001.html)

## Lab Label Printers Still Available at Discount

With the continued co-operation of Zebra plc, we are still able to supply additional LP2824 printers for only **£171 each** (ex carriage and VAT). This compares with a list price of around £270! We cannot guarantee that this price will be available for an extended period so anyone considering obtaining an extra printer or two should take advantage of this special pricing as soon as possible.



## New Style LabelTrace for Vision, EMIS, Synergy and Exeter

While LabelTrace has also been used enthusiastically by non GPASS practices, we have never made any secret of the fact that it was not as elegant a product as it might be. So anyone using Vision, EMIS, Synergy or Exeter systems should be delighted with the new style LabelTrace. The days of synchronising an external database and looking up patients again in order to print labels are (hopefully) numbered. We have been working with all clinical system suppliers to introduce a version of LabelTrace fully integrated and available directly from the consulting screen. This is already working with Vision and is being piloted in a number of practices in Wales. See an example at [www.quicktrace.co.uk/support/vision/advert.html](http://www.quicktrace.co.uk/support/vision/advert.html) (requires Flash). We hope to have completed the integration with the other systems soon, though timescales are dependent on the suppliers! For an update on the situation see [www.quicktrace.co.uk/news/news0002.html](http://www.quicktrace.co.uk/news/news0002.html)

## GPASS Direct Access Version Available Shortly

LabelTrace for GPASS has some limitations which result from the GPASS interface.

- **Users can't see the LabelTrace tab from a Historical Encounter**
- **Users need to go into the clinical record in order to print labels**
- **Security permissions could prevent some users from accessing LabelTrace**
- **Clicking OK to exit encounters can generate many blank encounter records**

Our solution is "Direct Access LabelTrace". Release 5.6 of GPASS will allow launching of LabelTrace directly from the Browser or Appointments module, without going into an Encounter. For more information see

[www.quicktrace.co.uk/news/news0003.html](http://www.quicktrace.co.uk/news/news0003.html)



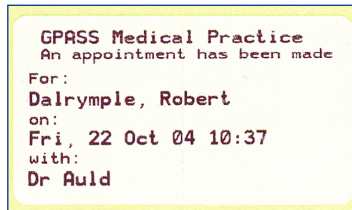
### Ad Hoc Labelling

Labelling can resolve many niggling issues in day to day work. For example, Drumnadrochit Surgery who are "paper light" had a problem compiling a full set of printed notes if a patient moved to a practice which used paper notes. They could only include the comments added by doctors during consultations by a laborious manual process of printing them off individually then "cutting and pasting". Now when this exercise is needed, they simply select the patient in GPASS and a keyboard shortcut allows them to print the information out on larger labels which can immediately be added to the printed clinical histories. Helen Macdonald, who approached QuickTrace for a solution, commented "This was a job no one wanted to do but now it takes only a few minutes to add the comments to the notes we are making up – what a relief!". In addition they can also quickly transfer a doctor's comments to a TR card, saving even more time.

The new product QTHotkey can be adapted to a range of simple labelling requirements. At its simplest, use it to highlight some text in a document and have the text transferred to a label – useful for one off mailing labels, file labels etc etc. For more information see [www.quicktrace.co.uk/news/news0005.html](http://www.quicktrace.co.uk/news/news0005.html)

### Appointment Confirmations

Handwriting appointment slips takes time and it's easy to make a mistake (or be accused of this when the patient turns up on the wrong day!). Instead - allocate a patient to an appointment slot and immediately print out a confirmation label like the example shown. Or select a patient in the Browser and print a confirmation for all their current appointments. Our new Appointment Confirmation extension for LabelTrace in GPASS makes this simple, and for a very modest cost. For more information see [www.quicktrace.co.uk/news/news0004.html](http://www.quicktrace.co.uk/news/news0004.html).



**NAME CHANGE.** We are now QuickTrace Ltd, rather than Colin Hampton Associates. Our address and telephone numbers are unchanged but you should note our new email and web addresses. We look forward to continuing our close association with GP practices in Scotland and thank you for your support, encouragement and suggestions. Colin Hampton (MD)

### QuickTrace installed at Lanark Doctors

While the spotlight may have been more on LabelTrace in recent months, our other products QuickTrace and ColourTrace continue to save staff time and stress. A recent adopter of QuickTrace was the large Lanark Doctors practice who wanted to complement their new file storage system, supplied by Kardex ([www.kardex.co.uk](http://www.kardex.co.uk)) with file tracking and on-site printing of colour coded file labels. Sheena Mathieson, the Practice Manager has been delighted with the system which is tightly integrated with GPASS. "We particularly liked the idea of being able to print lists for pulling notes which show immediately those notes already out and where to go to retrieve them".



### Thermal Dispensing Printer in Use at Port Appin

Another excellent use of thermal printers is for dispensing labels. A number of dispensing practices including Port Appin (see photograph) have thrown out their clumsy, unreliable dot matrix printers and replaced them with Zebra TLP2844 printers. They provide high quality, durable labels quickly as well as having the added advantage of being much quieter in operation. Dr Kate Howlett says "Having the thermal printer has made quite a difference to our dispensing area – we can hear ourselves think!" For more information see [www.quicktrace.co.uk/news/news0006.html](http://www.quicktrace.co.uk/news/news0006.html)

